How to travel around Prague

In this article we would like to introduce traffic and operation of transport in Prague and its surroundings.

Stops and stations

For you to be able to easily find stops and stations of the public transport means we bring some pictures:



metro entrance (line C, Letňany station)

surface transport stop (buses, trams)

Some stops are designated as **request stops** (NA ZNAMENÍ). At these stops, when you want to get on the arriving vehicle, you should stand at a place where the driver can see you – no other steps are necessary. If you want to get off at a request stop, you need to press the door button soon enough before arriving to the stop. Note that some older trams don't have door buttons, in this case the tram will always stop.

Correct usage of tickets

Are you travelling for the first time? Don't forget how to validate your ticket. Already purchased ticket must be validated in a yellow machine called "validator", **otherwise the ticket is invalid** and the passenger is treated as if he had no ticket. Validators are placed at entrances to stations of metro or funicular, at train platforms and in every tram and bus. Since the moment of validation the ticket is valid for its designated time. Each ticket must be validated only once; when changing between lines or individual means, **do not validate the ticket again**.



What ticket should I use?

All of the following tickets are valid on all PID lines in Prague which includes: metro, trams, buses (apart from the line AE), ferries and integrated passenger trains (S-lines).

All tickets are fully transferable, validity is limited only by time. **Please do not forget to validate your ticket.**

Validity	Full Price	Discounted *
30 min.	30 CZK	15 CZK
90 min.	40 CZK	20 CZK
24 hod.	120 CZK	60 CZK
72 hod.	330 CZK	-

Ticket prices in Prague (simplified)

Free travel: Children under 6 years and adults from 70 years of age travel for free. (*) **Discounted "half-price"** tickets can be used by persons from 60 to 65 years.

More detailed information on all possibilities of purchasing short-term individual PID tickets for the territory of Prague:

In the mobile application "PID Lítačka"

The "PID Lítačka" app is available for free for <u>Android</u> and <u>iOS</u> platforms. It is possible to purchase all individual electronic PID tickets for Prague and the Central Bohemia Region valid from 30 minutes (in the region from 15 minutes) to 3 days (in the region up to 1 day). The price and duration of validity of electronic tickets is the same as for paper tickets.

The application can search for connections on PID lines and suggest the most suitable ticket for a given connection, so there is no need to deal with the fare system.

You can purchase a ticket in the app using a credit card, Masterpass or Apple Pay. Before use, the ticket must be activated (marked, which can be done automatically at the time of purchase or manually later). Marking, or activation, of the purchased e-ticket must take place **2 minutes before** the first boarding directly in the app (this protection period prevents the passenger from activating the ticket in the car when the ticket inspector approaches). The ticket from the mobile app will therefore not become valid until 2 minutes after the user has activated it.

In the contactless terminal located in every tram and in most city buses

Using a contactless payment card, it is possible to purchase a range of basic paper individual PID tickets for the territory of Prague valid for 30 minutes, 90 minutes or 1 day in all trams and most city buses. The printed ticket shows the time and zone of sale, from which its validity is based, and no longer needs to be marked. The

contactless terminal is located in the middle of each tram car and in the middle of most city buses in the accessible trams in their low-floor sections.



In the ticket machines

PID ticket vending machines are installed in all metro stations and at some surface transport stops. Depending on the type, they offer basic or all individual paper PID tickets for the territory of Prague and the Central Bohemian Region. At some machines, payment can be made only with Czech coins, but these places are gradually decreasing and tickets can also be purchased using a contactless payment card. In places of increased tourist traffic, it is also possible to pay with a contact payment card, and in the vending machines at the Main Railway Station and the Airport, also with Czech banknotes. PID tickets purchased in this way must be marked when boarding the vehicle for the first time.



At DP Praha information centres or sales points in metro stations

Almost every metro station is open during the working day (sometimes even on weekends) for the pre-sale of PID tickets operated by DP Praha. There are also 7 DP Praha information centres and 3 ROPID information centres. In these points of sale, in addition to long-term PID coupons, basic individual paper PID tickets valid for 30 minutes, 90 minutes, 1 day or 3 days and selected other PID tickets are offered. Payment by credit card is possible at these points of sale. PID tickets purchased in this way must be marked when you first board the vehicle.

In newspaper stands and some other shops

Newspaper stands, newsagents or basic grocery shops usually offer a range of basic individual paper PID tickets valid for 30 minutes, 90 minutes, 1 day or 3 days throughout Prague. In most shops you can pay by credit card. PID tickets purchased in this way must be marked when you first board the vehicle.

Using SMS messages

The service is available only for SIM cards of Czech operators and after activating the "premium SMS" service. Tickets other than those mentioned above (e.g. discounted tickets) cannot be purchased by SMS.

Using SMS, it is possible to purchase a range of basic individual PID tickets valid throughout Prague for 30 minutes, 90 minutes, 1 day or 3 days. SMS tickets can be obtained by sending an SMS message to 902 06. The message has the text DPT, followed by a number that expresses the price of the requested ticket.

DPT31 for a ticket for CZK 31 valid for 30 minutes, DPT42 for a ticket for CZK 42 valid for 90 minutes, DPT120 for a ticket for CZK 120 valid for 24 hours and DPT330 for a ticket for CZK 330 valid for 72 hours. In addition to the above price, the passenger will pay the price charged by your operator for the SMS sent.

After sending the message, the ordered SMS ticket will usually arrive on your mobile phone within two minutes. You should always wait for it before boarding the vehicle or entering the transport area.

The SMS ticket is not valid in Prague on trains and suburban bus lines 300-415 and 951-960. The SMS ticket for 30 and 90 minutes is not valid on the cableway to Petřín.

For tickets priced at CZK 120 and CZK 330, a confirmation SMS "Ano" (yes) to 902 06 will be required due to their higher price.

Where to find a connection?

On website <u>www.pid.cz/en/find-a-connection/</u> or through the "PID Lítačka" app.